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Directorate of Information, Public Relations & Languages

Government of Haryana



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दूरभाष स्वास्थ्य परामर्श सेवायें (टेली-मेडिसिन)

हेल्पलाइन

1075 (फ़ोनबाद व गुप्तता को छोड़कर)

855-88-93-911 (संपूर्ण राज्य के लिए)

Interaction Voice Response System के बंद प्रश्न करें

“प्रदेश के लोगों को घर में ही विशेष तौर से लॉकडाउन अवधि के दौरान चिकित्सा परामर्श उपलब्ध करवाने के उद्देश्य से राज्य सरकार द्वारा हेल्पलाइन पर टेली-मेडिसिन सुविधा भी शुरू की गई।”

मनोहर लाल
मुख्यमंत्री, हरियाणा

सूचना, जन सम्पर्क एवं भाषा विभाग, हरियाणा | www.prharyana.gov.in | [facebook](#) | [twitter](#) | [youtube](#)

स्वास्थ्य विभाग, हरियाणा

IN ORDER TO FACILITATE THE FARMERS DURING THE ENSUING RABI PROCUREMENT SEASON IN THESE DIFFICULT TIMES OF THE COVID-19 PANDEMIC, THE HARYANA GOVERNMENT HAS SET UP A 24X7 TOLL-FREE HELPLINE FACILITY FOR PROCUREMENT DURING RABI SEASON-2020 WHILE....

In Order To Facilitate The Farmers During The Ensuing Rabi Procurement Season In These Difficult Times Of The COVID-19 Pandemic, The Haryana Government Has Set Up A 24x7 Toll-Free Helpline Facility For Procurement During Rabi Season-2020 While....

- Chandigarh April 9: In order to facilitate the farmers during the ensuing Rabi procurement season in these difficult times of the COVID-19 Pandemic, the Haryana Government has set up a 24x7 Toll-free helpline facility for procurement during Rabi Season-2020 while ensuring social distancing norms.
- While stating this here today, a spokesman of Haryana State Agricultural Marketing Board said that a dedicated

MESSAGE



**Governor's
Message**



**Chief
Minister's
Message**

24x7 Toll-free helpline No. 1800-180-2060 with thirty lines has been established in the Head Office of HSAMB, Sector-6, Panchkula, which would be fully operationalized by April 13, 2020. An ideal lay out plan for every mandi and procurement centre has been circulated to all districts to ensure that no farmer, labourer, arhtia or transporter gets infected even as every single grain of wheat, gram, mustard and sunflower of every farmer of Haryana is procured at Minimum Support Price (MSP).

- He said that the staff deployed in the Helpline room would operate in three shifts - 7 am to 3 pm, 3 pm to 10 pm and 10 pm to 7am. A proforma has been devised which comprises name, father's name, village and district alongwith the mobile number of the farmer registered on "Meri Fasal Mera Byora" portal. He said that to facilitate the farmers, their issues would be broadly categorized into three parts that is procurement related issues, infrastructure related issues and Corona related issues. All the calls received on the Helpline number from the farmers would be recorded by the operators receiving the calls in the prescribed proforma, he added.
- He said that two Mandi Supervisors would be deployed shift-wise to resolve the procurement related issues, who would immediately resolve the issues of the farmers after contacting the Secretary-cum-E.O., Market Committee concerned. Similarly, to deal with the infrastructure related issues, one Sub-Divisional Officer would be deployed shift-wise. He said that all the COVID-19 related calls would be noted separately and would be forwarded to the Nodal Officer of the Chief Secretary COVID-19 Helpline operational at 1075 and 8558893911 at Sector-16, Panchkula.



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