

COVID-19 OUTBREAK CONTROL AND PREVENTION STATE CELL HEALTH & FAMILY WELFARE DEPARTMENT

GOVT. OF KERALA

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The daily COVID-19 bulletin of the Department of Health and Family Welfare, Government of Kerala summarizes the COVID-19 situation in Kerala. The bulletin also contains links to various important documents, guidelines, and websites for references.

OUR HEALTH OUR RESPONSIBILITY

- Even after vaccination , follow COVID appropriate behaviour.
- Maintain a distance of at least two metres with all people all the time.
- Always wear clean face mask appropriately everywhere all the time
- Perform hand hygiene after touching objects and surfaces all the time.
- Perform hand hygiene before and after touching your face.
- Observe cough and sneeze hygiene
- Avoid unnecessary travel, social interaction
- Protect the elderly and the vulnerable- Observe reverse quarantine
- PEOPLE WITH MULTIPLE COMORBIDITIES, IF DETECTED COVID POSTIVE SHOULD GET ADMITTED IN THE HOSPITAL IMMEDIATELY AND DO NOT REMAINED IN HOME ISOLATION
- Infection prevention by following Covid appropriate behaviour got strengthened with introduction of COVID vaccination.

Covid 19 status- Analytical Note

- 95.4% of the eligible population vaccinated with a single dose of vaccine (2,54,83,888) and 56.8% with a double dose (1,51,94,859) till November 12.
- Kerala is the state with highest rate of Vaccination/ Million- 1139478. The state has vaccinated more than 96% of people aged more than 45 years with a single dose and 70% with double dose*. (*Target recalculated)
- People have been cooperating we appeal to the 2nd dose eligible people to take their second dose of Covishield/ Covaxin without delay. Both the vaccines are effective.

- As per today's data, among the 6674 positives, 5628 persons were eligible for vaccination. 1060 were vaccinated with single-dose and 2790 were fully vaccinated.
- 1778 persons had no history of vaccination. This sub cohort needs to be followed and among them people having morbidity are advised to access health care in a Hospital. All vaccinated people should follow covid appropriate behaviour.
- Non vaccinated people with co morbidity have higher chances of mortality based on the mortality analysis. Hence, especially people with comorbidities should be careful. All must follow Covid appropriate behaviors.
- COVID-19 vaccines protect people from getting infected and become severely ill, and significantly reduce the likelihood of hospitalization and death.

• During November 4-November 10, the average active cases were 72,634 out of them an average of around 1.7% only were admitted in oxygen beds and 1.4% were in ICU. During this period there was a decrease of around 1959 new cases. The growth rate in newly declared cases decreased by 4% during the same week compared to the previous week. The number of active patients, those admitted in hospitals, field hospitals, ICU, ventilator and oxygen support beds has reduced by 6%, 11%, 37%, 10%,

9% and 20% respectively in this week compared to previous week. This shows that rate of hospitalization and serious cases are showing a decreasing trend.

- For any disease control program, active case finding is important. The state is doing appropriate testing. However, there is an apprehension regarding test positivity rate. It is hereby explained that test positivity rate indicates the infection. There are two specific issues all may understand i.e. **contracting infection** and because of contracting infection **the disease manifestation**. The World over post vaccination phase, contracting infection to disease manifestation is examined as CONVERSION RATE to decide the severity of pandemic. The data as on date suggests the conversion rate is stable because the People are following instructions, taking vaccines. However, it can be further improved with cooperation from all i.e. positive person having comorbidities should not delay their arrival in Hospital and take treatment as per the treatment protocols.
- Out of total 68,805 cases of infection only 6.7% of the active cases are admitted either in hospital/Field hospitals. This percentage is more or less constant and that indicates that the progression toward disease of the person who is infected is not very alarming and appropriate care and support is being given to patients. The patients who arrive late in the hospital even though having morbidity are the majority patients in the hospitals and Diabetes and Hypertension together being the most common cause of patient death. Therefore, we request people with co morbidities once detected with covid infection to get hospitalized in time.
- Based on the Covid positive data during June, July and August, 6% of the Covid positive patients had taken a single dose of Covid 19 vaccination and 3.6% had taken two doses of covid 19 vaccination. This indicates that vaccinated people may get infected, even though it is very less. It indicates that post vaccination immunity is effective in preventing infection. Vaccinated people are advised to consult Doctor only when symptomatic. Vaccinated people should follow covid appropriate behaviour.
- Symptomatic non-Vaccinated people may do RTPCR test. Antigen testing is only for emergency purpose. Non vaccinated people with co-morbidities to do testing by RTPCR and consult doctor.
- Repeat RTPCR is not needed among the people who are detected COVID positive in the previous 3 months. All young person detected positive and at home isolation should do blood sugar test.

PART- 1 SUMMARY OF COVID CASES AND DEATH Table 1. Summary of COVID-19 cases till 11/11/2021

Positive cases	Recovere d patients	New persons in Quarantine / Isolation	New Persons in Home, Institution quarantine	New persons in Hospital Isolation	Total no of Deaths reported	No of deaths declared as per appeal G.O.(Rt) No.2110/2 021/H&F WD (B)	No of pending deaths declaration of the cases up to 18 June 2021 (offline period of death reporting) As per G.O.(Rt) No.2219/2021/H&F WD Dated 14 October (C)
5042082	4936791	13446	13101	345	35040	2802	3779

Table 2. Summary of new COVID-19 cases (last 24 hours)

ositive cases	Recovere d patients	New persons in Quarantin e/ Isolation	New Persons in Home, Institution quarantine	New persons in Hospital Isolation	No of Deaths reported daily (A)	No of deaths declared as per appeal G.O.(Rt) No.2110/20 21/H&FWD (B)	No of pending deaths declaration of the cases up to 18 June 2021 (offline period of death reporting) As per G.O.(Rt) No.2219/2021/H& FWD Dated 14 October (C)
6674	7022	14203	13777	426	<i>59</i>	412	0

Table 3. Cumulative summary as on 12/11/2021

Total Positive cases	Active cases	Total Recover ed	Total persons in Quarantin e/ Isolation	Persons in Home/Ins titution quarantin e	Persons in Hospital Isolatio n	Total No of Deaths (D)	Total No of deaths declared as per appeal G.O.(Rt) No.2110/20 21/H&FWD (E)	Total No of pending deaths declaration of the cases up to 18 June 2021 (offline period of death reporting) As per G.O.(Rt) No.2219/2021/H&F WD Dated 14 October (F)
5048756	68805	4943813	218871	213293	5578	35511	3214	3779

District	Positive Cases declared today	Declared Negative today	Positive cases admitted in the district	Other Districts
Thiruvananthapuram	967	1088	9820	Kollam - 79, Pathanamthitta - 19, Alappuzha - 11, Kottayam - 9, Idukki - 11, Ernakulam - 7, Thrissur - 4, Palakkad - 3, Malappuram - 1, Kozhikode - 2, Kannur - 3, Kasaragod - 1, Others - 51
Kollam	599	563	6077	Pathanamthitta - 14, Idukki - 1, Ernakulam - 1
Pathanamthitta	346	15	3807	Alappuzha - 1, Kottayam - 6, Idukki - 1, Ernakulam - 2, Thrissur - 1
Alappuzha	233	161	2595	Pathanamthitta - 43, Kottayam - 34, Ernakulam - 3, Palakkad - 5, Kannur - 1
Kottayam	477	638	5518	Pathanamthitta - 49, Idukki - 43, Ernakulam - 30, Thrissur - 1, Kannur - 2
Idukki	357	262	4349	Kottayam - 15, Ernakulam - 33
Ernakulam	1088	1004	8323	Pathanamthitta - 7, Kottayam - 5, Idukki - 13, Thrissur - 1, Palakkad - 5, Wayanad - 1, Kannur - 4, Kasaragod - 2, Others - 305
Thrissur	727	1193	7525	Kollam - 1, Pathanamthitta - 1, Alappuzha - 1, Kottayam - 1, Idukki - 1, Ernakulam - 6, Palakkad - 26, Malappuram - 1, Kannur - 1, Others - 1
Palakkad	260	337	2176	
Malappuram	178	300	3202	
Kozhikode	620	725	7391	Thiruvananthapuram - 2, Pathanamthitta - 1, Kottayam - 5, Ernakulam - 13, Malappuram - 4, Wayanad - 23, Kannur - 61, Kasaragod - 14, Others - 1
Wayanad	247	204	2729	Kannur - 3
Kannur	397	422	4000	
Kasaragod	178	110	1293	Kannur - 1
Total	6674	7022	<u>68805</u>	

Table 4. District wise summary of Cumulative cases, Active cases, and New positive cases

District	No of Deaths reported daily (A)	No of deaths declared through appeal G.O.(Rt) No.2110/2021/H&F WD Dated 29 September (B)	No of pending deaths declaration of the cases up to 18 June 2021 (offline period of death reporting) As per G.O.(Rt) No.2219/2021/H&FWD Dated 14 October (C)	Death Cases approved today (A+B+C)
Thiruvananthapuram	5	40	0	45
Kollam	11	83	0	94
Pathanamthitta	13	0	0	13
Alappuzha	0	30	0	30
Kottayam	14	0	0	14
Idukki	0	8	0	8
Ernakulam	10	139	0	149
Thrissur	1	81	0	82
Palakkad	1	0	0	1
Malappuram	0	4	0	4
Kozhikode	4	22	0	26
Wayanad	0	0	0	0
Kannur	0	0	0	0
Kasaragod	0	5	0	5
Total	59	412	0	471

Table 5. District wise Death Cases through online and offline mode - post scrutiny status

• The list of Track A is mentioned in the Bulletin

- The list of Track B and Track C will be very long as we are declaring cumulative cases. These lists are available with the DMO and can be verified on online portal.
- https://covid19.kerala.gov.in/deathinfo/covidDeathDeclarationList.jsp

Total cases	5048257
Cases with history of International/Interstate travel	62694
Cases with history of contact	4985563

Table 6. Summary of contact or travel history of COVID-19 cases since 4th May 2020

Table 7. Summary of contact/travel history of new COVID-19 cases reported in last 24 hours

Total cases	6674
Cases with history of International/Interstate travel	11
Cases with history of contact	6239
Cases with no history of travel or contact	424

Table 8. Details of COVID-19 positive deaths in the last 24 hours

SI no.	District	Name	Place	A ge	Gender	Death Date
1	Thiruvananthapuram	Balakrishnan	Nedumangad	70	Male	07-11-2021
2	Thiruvananthapuram	Chellamma	Maranallur	85	Female	28-09-2021
3	Thiruvananthapuram	Rajendran	Thiruvananthapuram	66	Male	09-11-2021
4	Thiruvananthapuram	Sudhakaran	Kanjiramkulam	78	Male	05-11-2021
5	Thiruvananthapuram	Syamala devi	Thiruvananthapuram	76	Female	07-11-2021
6	Kollam	Abbas rawther	Pathanapuram	82	Male	02-11-2021
7	Kollam	Aliyaru kunju	Nedumpana	66	Male	11-11-2021
8	Kollam	Arifa beevi	Kadakkal	80	Female	08-11-2021
9	Kollam	Asokan	Poothakkulam	76	Male	09-11-2021
10	Kollam	Maniyachari	Velinalloor	56	Male	08-11-2021
11	Kollam	Mariyamma sarasan	Elampalloor	53	Female	05-11-2021
12	Kollam	Meeran kunju	Nedumpana	70	Male	05-11-2021
13	Kollam	Omana amma	Kadakkal	56	Female	06-11-2021
14	Kollam	Raju	Vettikavala	70	Male	07-11-2021
15	Kollam	Sarojini amma	Paravoor	86	Female	09-11-2021
16	Kollam	Sudha	Karunagappally	62	Female	05-11-2021
17	Pathanamthitta	Annamma abraham	Thottappuzhassery	90	Female	07-11-2021
18	Pathanamthitta	Annamma paulose	Puramattam	85	Female	02-11-2021
19	Pathanamthitta	Bharathi	Kottanad	86	Female	08-11-2021
20	Pathanamthitta	Chacko philip	Vallikkodu	77	Male	31-10-2021
21	Pathanamthitta	George p a	Konni	93	Male	09-11-2021
22	Pathanamthitta	Jayachandran nair	Vechoochira	76	Male	09-11-2021
23	Pathanamthitta	Leelamma abraham	Puramattam	81	Female	07-11-2021

24	Pathanamthitta	Narayanan	Thiruvalla	60	Male	05-11-2021
		namboothiri				
25	Pathanamthitta	Sadhandhan	Chittar	74	Male	04-11-2021
26	Pathanamthitta	Sumathy K	Earathu	82	Female	01-11-2021
27	Pathanamthitta	Thyagarajan	Kalanjoor	52	Male	05-11-2021
28	Pathanamthitta	T s samuel	Konni	88	Male	28-10-2021
29	Pathanamthitta	Vasumathy	Earathu	65	Female	08-11-2021
30	Kottayam	Claramma scaria	Kurichy	82	Female	12-10-2021
31	Kottayam	Dhanapalan	Chirakkadavu	66	Male	07-10-2021
32	Kottayam	Joseph george	Poonjar thekkekkara	74	Male	06-11-2021
33	Kottayam	Joseph joseph	Moonnilavu	79	Male	04-11-2021
34	Kottayam	Kesavan nair	Thrikkodithanam	92	Male	08-11-2021
35	Kottayam	Mary	Kadanadu	73	Female	11-11-2021
36	Kottayam	Mr k v thomas	Pampady	91	Male	07-11-2021
37	Kottayam	Narayanan potty	Vazhappally	82	Male	19-09-2021
38	Kottayam	P t chacko	Kanjirappally	72	Male	09-11-2021
39	Kottayam	Rajamma dasappan	Vazhappally	82	Female	17-09-2021
40	Kottayam	Rosamma devasia	Vazhappally	85	Female	14-09-2021
41	Kottayam	Santhamma	Vazhappally	78	Female	09-11-2021
42	Kottayam	Vasanthakumari	Vellavoor	62	Female	09-11-2021
43	Kottayam	Viswanatha kaimal	Thalayazham	87	Male	01-10-2021
44	Ernakulam	Anandhan	Nayarambalam	60	Male	07-11-2021
45	Ernakulam	Johnson	Muvattupuzha	61	Male	06-11-2021
46	Ernakulam	Kunjappan velayudhan	Pallarimangalam	80	Male	06-11-2021
47	Ernakulam	Leela	Vazhakkulam	68	Female	07-11-2021
48	Ernakulam	M k muhammedali	Kalamassery	52	Male	27-09-2021
49	Ernakulam	Mr ravi raj	Alangad	62	Male	10-09-2021
50	Ernakulam	Raju k n	Sreemoolanagaram	54	Male	10-11-2021
51	Ernakulam	Rita mani hasda soren	Kochi	29	Female	22-09-2021
52	Ernakulam	Sebastian m t	Kochi	71	Male	07-11-2021
53	Ernakulam	V p joy	Kochi	69	Male	07-11-2021
54	Thrissur	Kavitha shaji	Velur	47	Female	11-11-2021
55	Palakkad	Rajendran	Kodumba	50	Male	07-11-2021
56	Kozhikode	Janu	Kozhikode	78	Female	08-11-2021
57	Kozhikode	Kunhayisha	Eramala	73	Female	09-11-2021
58	Kozhikode	Mathai	Koodaranhi	83	Male	10-11-2021
59	Kozhikode	Rajan thampan n	Kozhikode	90	Male	09-11-2021

Detailed list is available with the respective District Medical office (Health)

Table 9. Summary of critical patients

Patients in ICUs	934
Patients on Ventilator support	391

*The data shown contains ICU and Ventilator data from both government and private hospitals

PART- II COVID-19 TESTING

Table 10. Cumulative number of samples tested

Cumulative Samples Sent	Cumulative routine + Sentinel samples	Airport surveillance	CB NAAT	True NAT	POCT PCR	RT LAMP	Antigen Assay
38674582	15698272	77321	116045	807935	61142	32282	21887899

Table 11. Details of new COVID-19 samples in the last 24 hours

Samples Sent	Routine + Sentinel Samples (PCR)	CB NAAT	True NAT	POCT PCR	RT LAMP	Antigen Assay
65147	42191	222	<u>988</u>	3348	151	18247

PART-III SURVEILLANCE

Table 12. District wise distribution of persons under quarantine and isolation

District	Persons under observation as on today	Persons under home/institutional quarantine as on today	Total persons under hospital Isolation as on today	Persons hospitalized today
Thiruvananthapuram	35299	33918	1381	64
Kollam	18724	18329	395	55
Pathanamthitta	7880	7476	404	18
Alappuzha	4731	4573	158	23
Kottayam	27461	26966	495	0
Idukki	5346	5118	228	4
Ernakulam	35464	34837	627	71
Thrissur	15898	15589	309	63
Palakkad	8261	8053	208	27
Malappuram	14296	14007	289	16
Kozhikode	20604	20172	432	16
Wayanad	11560	11433	127	30
Kannur	7155	6945	210	25
Kasaragod	6192	5877	315	14
Total	218871	213293	5578	426

Table 13. Summary of Travel surveillance 12/11/2021

Mode of Travel	Cumulative number of Passengers
International airport	2376215
Total	2376215

PART-IV PSYCHOSOCIAL SUPPORT

'Ottakalla Oppamundu' is a program for providing Psychosocial support to the people in quarantine, isolation, school children and other categories of population as well as to the community in general. *868* Mental Health Personnel including Psychiatrists, Psychiatric Social Workers, Clinical Psychologists, and Counsellors are working and have given psychosocial support.

No. of Psychosocial workers	868
Total Psychosocial support calls made to persons in quarantine/ isolation.	72,32,961
Total psychosocial support follow-up calls made	32,12,102
Total Post COVID calls	11,33,087
Total calls made to persons under treatment for mental illnesses, migrant labourers, differently abled children, elderly persons staying alone	3,48,860
Total Psychosocial support calls to school children	9,57,958
Total psychosocial support calls to health care workers	64,194
Total Psychosocial support calls received in helpline numbers	90,030
Total calls to all categories of Persons	1,30,39,192

Table.14. Psychosocial support provided through the program "Ottakalla Oppamundu"

Annexure-1: List of Hotspots as on 12/11/2021 Panchayaths and Urban Wards with WIPR >10			
Sl.No	District	LSG	Ward No
1	Thiruvananthapuram	Attingal (M)	3
2	Thiruvananthapuram	Nanniyode	5
3	Thiruvananthapuram	Panavoor	3
4	Thiruvananthapuram	Vakkom	7
5	Pathanamthitta	Thiruvalla (M)	18
6	Pathanamthitta	Kottanad	12
7	Pathanamthitta	Thannithode	3
8	Pathanamthitta	Mallappally	13
9	Pathanamthitta	Iraviperoor	5
10	Ernakulam	Muvattuppuzha (M)	26
11	Ernakulam	North Paravur (M)	6
12	Ernakulam	Piravom (M)	10
13	Ernakulam	Thrikkakkara (M)	29
14	Ernakulam	Thrippunithura (M)	17, 28
15	Ernakulam	Amballur	4
16	Ernakulam	Avoli	9
17	Ernakulam	Chittattukara	18
18	Ernakulam	Kalloorkkadu	12
19	Ernakulam	Keerambra	5, 13
20	Ernakulam	Kottuvally	1
21	Ernakulam	Paingottur	6, 9
22	Ernakulam	Palakkuzha	6
23	Ernakulam	Pambakkuda	13
24	Ernakulam	Puthenvelikkara	13, 17
25	Ernakulam	Thirumadi	7
26	Ernakulam	Thuravur	2
27	Thrissur	Chavakkad (M)	6
28	Thrissur	Annamanada	3
29	Thrissur	Athirappally	2, 3, 6
30	Thrissur	Chazhoor	1
31	Thrissur	Edavilnagu	8
32	Thrissur	Mathilakom	7
33	Kozhikode	Keezhariyur	5
34	Kozhikode	Koodaranji	10
35	Wayanad	Kalppatta (M)	23

PART-V ANNEXURES

36	Wayanad	Mananthavady (M)	35
37	Wayanad	Sulthanbatheri (M)	9
38	Wayanad	Kottathara	1, 13
39	Wayanad	Vengappally	13
	As per G.O(Rt) No.643/2021/DMD dated 18.09.2021		

DISTRICT WISE ABSTRACT

Sl. No	Name of District	WIPR (> 10)	
		No. of LSGs	No. of Wards
1	Thiruvananthapuram	4	4
2	Kollam	0	0
3	Pathanamthitta	5	5
4	Alappuzha	0	0
5	Kottayam	0	0
6	Idukki	0	0
7	Ernakulam	17	21
8	Thrissur	6	8
9	Palakkad	0	0
10	Malappuram	0	0
11	Kozhikkode	2	2
12	Wayanad	5	6
13	Kannur	0	0
14	Kasaragod	0	0
	Total	39	46

References		
1.Thiruvanathapuram: DDMA/01/2020/COVID/H2 WIPR 12A dated 01.11.2021		
2.Kollam: Nil		
3.Pathanamthitta: DCPTA/1185/2020/DM5 dated 01.11.2021		
4.Kottayam: Nil		
5.Alappuzha: Nil		
6.Idukki: Nil		
7.Ernakulam: 3804/2020/D2 dated 02.11.2021		

"OUR HEALTH OUR RESPONSIBILITY" 12 of 14

8.Thirissur: DCTSR/H4/14476/2019 dated 01.11.2021	
9.Palakkad: Nil	
10.Malappuram: Nil	
11.Kozhikkode: DCKKD/4545/2020/F4 dated 31.10.2021	
12.Wayanad: DCWYD/2671/2021/DM5 dated 30.10.2021	
13.Kannur: Nil	
14.Kasaragod: Nil	

Annexure-2: District Covid 19 Control Room Numbers Oxygen War Room Numbers

District	Covid 19 Control Room Numbers	Oxygen War Room Numbers
Thiruvananthapuram	9188610100, 1077, 0471 277 9000	7592939426, 7592949448
Kollam	0474 2797609, 2794006, 8589015556	75920 03857
Alappuzha	0477 2239999, 2238642, 2238651	7594041555
Pathanamthitta	0468 2222515, 0468 2228220	1077, 8547715558
ldukki	18004255640, 0486 2232220, 2233118	18004255640, 04862233118
Kottayam	9188610014, 9188610016, 0481 2304800,	0481 256 7390
-	0481 2583200, 0481 2566100, 0481	
	2566700, 0481 2561300	
Ernakulam	0484 2368702, 0484 2368802, 0484	75940 46167
	2368902	
	Guest Control Room 9072303275,	
	9072303276	
	WhatsApp Number 9400021077	
Thrissur	9400066921, 9400066922, 9400066923	9400063430, 7034099935
Palakkad	0491 251 0580, 04912510583	0491251 0577, 8848902376
	0491 251 0575, 0491 251 0576, 251 0574	
Malappuram	0483 2737858, 0483 2737857,0483	0483 2952950
	2733251, 0483 2733252, 2733253	
Calicut	0495 2371471, 0495 2376063	75940-01419, 7594001485
	Collectorate 0495 2371002	
Kannur	0497 2700194, 2713437, 9400066062,	8281899687
	9400066616	
Wayanad	04936 202343, 04936 202375	9526831678
Kasaragod	9946000493, 9946000293	9645002811

Annexure-3: Table of links to documents, guidelines, and websites

Dashboard	https://dashboard.kerala.gov.in/
	<u>http://dhs.kerala.gov.in/ഡെയിലി-</u> ബുള്ളറ്റിന്%E2%80%8D/

Guidelines and Advisories	<u>http://dhs.kerala.gov.in/ജാഗ്രത-</u> നിര്%E2%80%8Dദേശങ്ങള്%E2%80%8D/
Awareness materials	https://www.dropbox.com/sh/l2h2n9hu737lea3/AAD43CHbe dUZa_8PUY9v3m0Wa?dl=0
Posters	http://dhs.kerala.gov.in/photo-gallery/
COVID-19 Jagratha	https://covid19jagratha.kerala.nic.in/
E Sanjeevani	https://esanjeevaniopd.in
NHM Kerala	https://arogyakeralam.gov.in/
Directorate of Health Services	https://dhs.kerala.gov.in/
Directorate of Medical Education	http://www.dme.kerala.gov.in/
Department of Health and Family Welfare	https://health.kerala.gov.in/
Training and IEC videos	https://www.youtube.com/c/keralahealthonlinetraining

Annexure-4: District Psychosocial support Helpline numbers

District	COVID help line numbers
Thiruvananthapuram	9846854844
Kollam	0474 2740166, 8281086130
Pathanamthitta	8281113911
Alappuzha	4792344474
Kottayam	9539355724
Idukki	04862226929, 9496886418
Ernakulam	04842351185, 9846996516
Thrissur	48723831553
Palakkad	4912533323
Malappuram	7593843617, 7593843625
Kozhikode	9495002270
Wayanad	9400348670
Kannur	04972734343, 9495142091
Kasaragod	9072574748, 9447447888

- District Helpline Numbers will be available from 9am to 4 pm.
- State Helpline Numbers DISHA 0471-2552056 and 1056 (Toll Free Number) will be available 24x7