

## OFFICE OF THE MANAGING DIRECTOR

## MANIPUR STATE POWER DISTRIBUTION COMPANY LIMITED

(Secured Office Complex, 3<sup>rd</sup> floor, near Hotel Imphal, North A.O.C., Imphal, Manipur-795001)

## GENERAL PUBLIC NOTICE

Imphal, Dated 26 March 2020

No 6/5/ED(Tech)/MSPDCL/2019-20/ 33 ℃: In view of the prevailing situation in the state, all vending stations of MSPDCL shall remain closed until further notice. During this period consumers are requested to place their voucher code generation request for prepaid meters through either of the following means:-

- 1) Through MDPCL website http://www.mspdcl.com
- 2) Through PayTM App or http://www.paytm.com (For Secure Meter make only)
- 3) Through the web portal <a href="http://billing.mspdcl.info">http://billing.mspdcl.info</a> (Prepaid recharge facility will be available from 1700 hours of 26 March 2020)
- 4) Through our newly developed Mobile App. MSPDCL ePay available on Google Playstore/Apple App store (Prepaid recharge facility will be available from 1200 hours of 31 March 2020)

It is also to inform that voucher code generation may take few minutes or upto 6 hours in case of above options no. 3 and 4 depending on the number of pending requests coming in. MSPDCL is in the process of development for immediate voucher generation for these options and same shall be conveyed to the general public once deployed in production.

Any issues or delay in voucher generation beyond 6 hours may be reported to Mobile No 7640081232 and 7640081238 over whatsapp/call for quick resolution.

## Copy To:

- 1. The Commissioner (Power), Govt. of Manipur for kind information.
- 2. The Executive Director (Tech)/ ED (HR)/ ED (Commercial), MSPDCL for information.
- 3. All General Managers under MSPDCL for information
- 4. All the Deputy General Manager under MSPDCL for information
- 5. The Editor, All India Radio/Impact TV/ISTV/Tom TV for wide publicity to the general public
- 6. File.