

**GOVERNMENT OF NAGALAND  
DIRECTORATE OF HEALTH AND FAMILY WELFARE  
NAGALAND : KOHIMA**

NO. DHFW/COVID-19/2019-20/533-40

Dated Kohima, the 26<sup>th</sup> April, 2020

**ADVISORY**

In any unfortunate event of COVID-19 outbreak and subsequent containment of the area, the concerned District Authority is to provide a dedicated **helpline number at the Control Room** (District Headquarter) and its number to be widely circulated for providing general population with information on risks of COVID-19 transmission, the preventive measures required and the need for prompt reporting to health facilities, availability of essential services and administrative orders on perimeter control.

Further, the concerned District Authority is to make necessary arrangements for persons in the containment area in need of essential medicines for home delivery of such medicines and also for those requiring hospitalization or in case of any medical emergencies.

A broad Containment Management Plan on COVID-19 outbreak has been issued vide No: DHFW/COVID-19/2019-20 Dt. 30<sup>th</sup> March 2020, which is to be read along with the following MOHFW SOPs:-

1. Updated Containment Plan for Large Outbreaks of COVID19 Version2.0  
(<https://www.mohfw.gov.in/pdf/UpdatedContainmentPlanforLargeOutbreaksofCOVID19Version2.0.pdf>);
2. Model Microplan for containment of local transmission of COVID19  
(<https://www.mohfw.gov.in/pdf/ModelMicroplanforcontainmentoflocaltransmissionofCOVID19.pdf>) and
3. Cluster Containment Plan of Novel Coronavirus Disease 2019  
(<https://www.mohfw.gov.in/pdf/Containmentplan02042020.pdf>)

To address the mental health and well being impact of the unfolding crisis and to provide psychosocial support, the department has rolled out Telephonic Counselling to people as well as for those on quarantine or isolation facility or COVID-19 Hospital in association with All Nagaland Counsellors Association (ANCA). Any interested persons are to send their details by WhatsApp to **70052 51298**. Further, a Toll Free facility for real time in-bound telephonic counselling services will be available shortly.

The department is also in the process of operationalizing a Toll Free Helpline for anyone needing medical advices in partnership with Project StepOne through its platform "Telemed COVID Helpline" for tele-consultation.

  
**(DR. VIZOLIE Z SUOKHRIE)**

Principal Director  
Directorate of Health and Family Welfare  
Nagaland : Kohima

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Copy To:

1. The Commissioner & Secretary to Governor of Nagaland, Kohima for kind information.
2. The Addl Chief Secretary to Chief Minister, Nagaland, Kohima for kind information.
3. The Sr. P.S to Minister Health & Family Welfare, Nagaland, Kohima for kind information.
4. The Deputy Secretary to Chief Secretary, Nagaland, Kohima for kind information.
5. The Principal Secretary and Home Commissioner, Nagaland, Kohima for kind information
6. The Principal Secretary, Health & Family Welfare Department, Nagaland, Kohima for kind information.
7. The Deputy Commissioner/ Chief Medical Officer/ Medical Superintendent of all districts for kind information and necessary action.
8. All Joint Directors In-charge of various districts, Health & Family Welfare Department, Nagaland, Kohima for kind information.
9. Guard file/ Office copy.

  
**(DR. VIZOLIE Z SUOKHRIE)**

Principal Director  
Directorate of Health and Family Welfare  
Nagaland : Kohima